



Outbreak Plan: Policy and Procedure

Doctors Subacute Care is committed to the continued health and safety of all its residents, staff and families. In the event of an outbreak of infection in the facility, the facility learned from the previous pandemic and is committed to preserving the excellent standards of care provided. The spread of a virus happens quickly, and time efficiency is of the utmost importance in order to slow the spread of a virus. Recognizing the presence of a virus early and tweaking operations to prevent spread are the little things which help preserve the safety of our residents and staff. Each department learned its unique role in preventing and slowing the spread of disease. For example, housekeeping learned that the gatekeepers of bacteria and viruses begin with them. The cleaning schedule and quality was upgraded to match the severity of viruses. Education among all staff plays an important role in ensuring staff members are comfortable with their position in the facility to help prevent spread of disease and infection.

Residents, families and staff have the right to know of communicable disease spread in the facility. The facility is committed to clear communication with its residents, families and staff. Because of the diverse spread of people and locations, different people will be responsible to notify different people in the event of a disease or infection outbreak. An outbreak is considered such if 3 or more staff or residents contract the same infection or virus. Within 72 hours of outbreak detection, the social worker or designee will make rounds to the residents advising them of an outbreak, via written or verbal notice. In addition, families will be notified by the business office via email or letters and staff will be notified via in-service or posted notices in the facility. These notices and letters to residents, families and staff will include the Covid-19 numbers and statistics, and what actions the facility is taking to prevent the spread of the disease.

We also understand the difficulties of having a loved one in a Healthcare Center or a Rehab Center. Therefore, it is the policy of the facility to allow families the option to see with their loved ones via virtual meetings.

Families will arrange these meetings with our Director of Recreation, Gaye Reynolds. Residents have the right to refuse any in-person or virtual visit from anyone. Families will receive weekly updates into the resident activities and resident happenings at Doctors Subacute Care.

In the event of an outbreak at Doctors Subacute Care which compromises the staffing levels in the building, a contract is in place with a nursing agency to provide CNAs and Nurses as needed. This resource will be valuable in obtaining staff in the event that in-house staff are unable to work due to the virus.